

A COMMITMENT TO GROW AND DEVELOPMENT

AN INTERVIEW WITH SCOTT THORNTON, CHESP, T CHEST



Scott Thornton, CHESP, T-CHEST, is Director of Operations at PCSI (Professional Contract Services Inc.), in Austin, Texas.

Q What made you sign up for the T-CHEST program?

Our facility, Professional Contract Services Inc. (PCSI), is a large, multi-story building with a complex layout. We have a lot of equipment and a lot of people working there. We wanted to make sure we were providing the best possible service to our clients. T-CHEST was a great option for us. It was a comprehensive program that covered all the areas we needed to focus on. It was a great investment for us and we are very happy with the results.

Q How did you get your facility to see the value and approve the cost?

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Every time we see a team member light up when they receive their certification, you know that you are helping both the facility and your team. This is a great feeling and it is a great testament to the value of the T-CHEST program. We are very proud of our team and we are very happy to be a part of the T-CHEST program.

Q To you, what's the most important part of the training program?

The most important part of the training program is the hands-on experience. It is a great opportunity for our team members to learn from the experts and to gain the skills they need to be successful. This is a great benefit for our organization and for our team members. We are very happy to be a part of the T-CHEST program.

To our clients, the most important part of the T-CHEST program is the comprehensive training and certification. This is a great benefit for our clients and it is a great testament to the value of the T-CHEST program.

•When you see the face of a team member light up when they receive their certification, you know that you are helping both the facility and your team.

Due to the comprehensive training and certification, our team members are able to provide the best possible service to our clients. This is a great benefit for our organization and for our team members. We are very happy to be a part of the T-CHEST program.