

Day One

8:15 a.m. Welcome and Course Objectives

8:30 a.m. Opening Activity

9:00 a.m. The Importance of the Clinical Environment of Care in the Facility Infection Prevention and Control Program



2:30 p.m. **Break**

2:45 p.m. **Human Factors: The Importance of Disruption**

This session introduces a new arm of science for infection prevention and environmental services: *human factors engineering*. Participants discuss how systems work in actual practice, with human beings at the controls in complex healthcare environments.

3:45 p.m. **Recap, questions, discussion**

Day Two

8:30 a.m. **Process Monitoring and Valuing Your Work**

This session will introduce concepts of process monitoring and use examples to demonstrate use, limits, assessment and value.

9:15 a.m. **Basic Microbiology Review and its Relationship to Antimicrobial Stewardship**

Discussion will center on the role of environmental services leaders in the national agenda of Antimicrobial Stewardship.

10:15 a.m. **Break**

10:30 a.m. **Group Activity**

This session will focus on emerging topics of interest and pathogens that are currently impacting infection prevention and control. Topics include: