

EMERGING FRONTLINE AFF

It's easy to demonstrate how certification can forward, develop, and propel one's career. In addition to the CHESP certification, AHE is proud to announce a certification program for environmental services technicians or frontline staff. The program will officially launch as Certified Healthcare Environmental Services Technician™ or CHEST, with an overarching goal to improve outcomes—for the patient, department, facility, and the community.



Development of the CHEST program is

intelligence but also highlights *value* in health care delivery.

A well-trained and skilled environmental services team can impact how patients perceive their care and how they might score on a survey. We all know these elements can

indirectly influence an organization's reimbursement and financial health. In addition, it's anticipated that certification could actually lower staff turnover. Recruitment costs can be significant to any organization—no matter what level of staff is being recruited. Because of certification, we expect to see increased engagement and retention levels as technicians stay longer in their roles. This should directly affect recruitment and other labor costs as staff turnover decreases.

CHEST Certification Development

The CHEST certification program is built on an extensive, authentic training curriculum structured around the pillars of infection prevention, emotional intelligence, effective communication, value-driven care, and evidence-based cleaning protocols.

the program.

Train the Trainer

Over the next few months, AHE will develop, vet, and deliver a top-rated certification training program, complete with job aides, participant guidebooks, multimedia, real-world case studies, and authentic assessments.

As your time with the company grows, seek lateral transfers or increased responsibility without necessarily a corresponding increase in title or pay. Realize you are making yourself more valuable to your employer, and view the stretch assignments as an investment in yourself.

Although we are living in a time of an increasing sense of entitlement, we must all take care of ourselves.

The certification program is based on the train-the-trainer model. In this model, AHE