


ABX vs. N E

Can a Robot Process a Hospital Room as Completely as a Human?

By George Clarke, BS, and John Scherberger, BS, CHESP, REH



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Several years ago, a renowned academic and author on business management said: "...to fix health care, we have to ask the right questions."

In *Harvard Business Review*, Henry Mintzberg also wrote: "The health care system could benefit... by adopting successful practices that are already in use—practices that are informed by good management."

Among those practices that Mintzberg said were worth considering included the notion that hospital administrators "look to the people on the ground... for ideas for real improvements" (vs. only asking consultants for ways to cut costs); and "encourage greater collaboration" (vs. competition, which can pit individuals against one another, unproductively) to build genuine systems that promote health and treat illness.

